

CCPOR Release 51 - Release Notes

(October 2017)

Date: October 3, 2017
By: Jessica Li, CCPOR Team

I. What's New in This Release

The following requested enhancements/improvements are implemented:

1. Add Protected Animal function in CCPOR, including Protected Animal Group, Name, Type, Breed, etc.
2. CCPOR - Display error message when the Serve Date and/or Serve Time within the Proof of Service is prior to the Issue Date.
3. Allow two vehicle colors to be entered in CCPOR Vehicle Color field.
4. CCPOR - ability to update the order type without having to use the cancel-and-clone method.
5. For file name validation, update validation message to clearly say "File name must have '.pdf' at the end".
6. CCPOR - expand filename length (expand to 150 chars instead of 100 chars).
7. User request to modify Proof of Service - Add fields from Tab 2 for display (Display the "Present in court" and "Issue Date" from Tab 2 on Tab 5, where those two fields are read-only).
8. When modifying Additional Protected Person, the request message sent to DOJ CARPOS was not formatted correctly.
9. New message key MGVO created by DOJ CARPOS for modifying Gun Violence Restraining Order (GVRO).

II. Detailed Information on Enhancements/Improvements

1. **Add Protected Animal function in CCPOR, including Protected Animal Group, Name, Type, Breed, etc.**

Protected Animal (or Protected Pet) function is a new function in CCPOR. The function allows users to add, modify, or delete protected animal(s)/protected pet(s).

On "Order Details" tab/screen, "Protected Animal(s)" section is added between "Order Conditions" section and "Miscellaneous Orders" section:

Protected Animal(s)					
Delete	PAN	Name	Type	Breed	Color
<div>Add Animal</div>					

Miscellaneous Orders

Miscellaneous Orders

Note: GVRO (Gun Violence Restraining Order) does not have Protected Animal data group, i.e. GVRO does not allow for protected animals/protected pets.

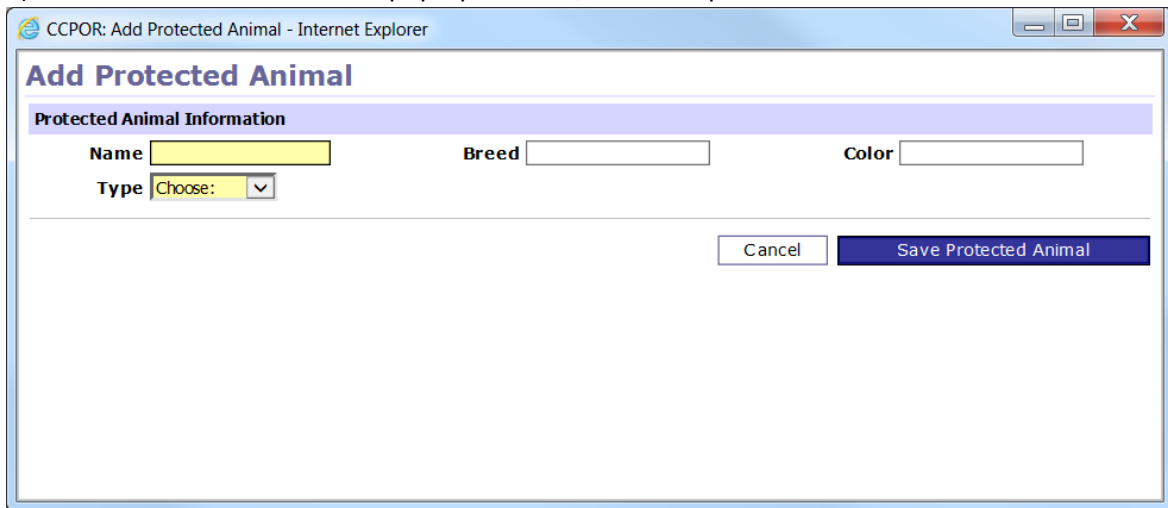
Add Protected Animal

- 1) Click “Add Animal” button to add a protected animal:



Protected Animal(s)					
Delete	PAN	Name	Type	Breed	Color
					Add Animal

- 2) On “Add Protected Animal” pop-up window, enter the protected animal information:



CCPOR: Add Protected Animal - Internet Explorer

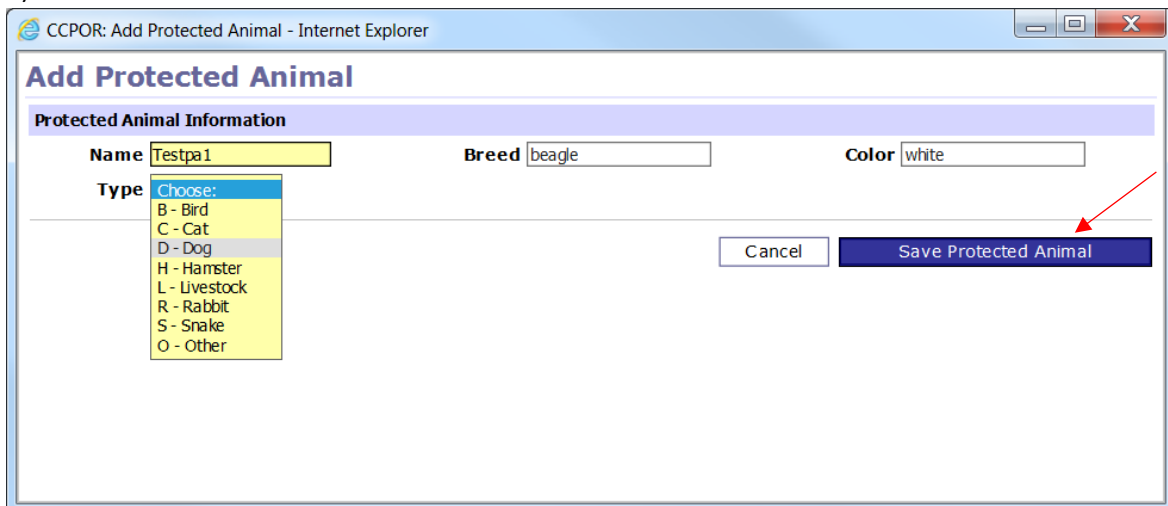
Add Protected Animal

Protected Animal Information

Name Breed Color

Type

- 3) Click “Save Protected Animal” button to save the information:



CCPOR: Add Protected Animal - Internet Explorer

Add Protected Animal

Protected Animal Information


Name Breed Color

Type

- B - Bird
- C - Cat
- D - Dog
- H - Hamster
- L - Livestock
- R - Rabbit
- S - Snake
- O - Other

- 4) The newly added protected animal (PA) is displayed in the list; since there is at least one PA entered, Possession of Animal (POA) field is displayed now and can be used:

Protected Animal(s)					
Delete	PAN	Name	Type	Breed	Color
Delete		TESTPA1	D	BEAGLE	WHITE

Possession of Animal 

Data Field Codes and Rules from CARPOS Manual:

Protected Animal Group (PA1-PA9)	Up to 9 protected animals can be added.
Protected Animal Name (PAN)	Mandatory field, 3 to 30 alphabetic, numeric and special characters.
Protected Animal Type (PAT)	Mandatory field, 1 alphabetic character.
Protected Animal Breed (PAB)	Optional field, a free text field, up to 30 alphabetic and special characters [only hyphen (-), comma (,) and forward slash (/) allowed].
Protected Animal Color (PAC)	Optional field, a free text field, up to 20 alphabetic characters [only special characters dash (-) and space are allowed].
Possession of Animal (POA)	1 alphabetic character. The protected person and animals are protected under this order. Note that at least one PA1 must be entered to use the POA. Codes are: Y (yes) or N (no). If Y is used, the following will appear: The protected person is given possession /care of the animals and the pets are protected under this order.

Based on the above Rules, the following validation rules are implemented in CCPOR:

Add Protected Animal

- Name cannot be less than 3 characters.

Protected Animal Information

Name

Breed

Color

Type

(Plus "Name cannot be greater than 30 characters.")

Add Protected Animal

- Breed must be in Alphabetic form. Allowed special characters are hyphen (-), comma (,) and forward slash (/).

Protected Animal Information

Name Breed Color

Type

Cancel

Save Protected Animal

(Plus "Breed cannot be greater than 30 characters.")

Add Protected Animal

- Color must be in Alphabetic form. Allowed special characters are dash (-) and space.

Protected Animal Information

Name Breed Color

Type

Cancel

Save Protected Animal

(Plus "Color cannot be greater than 20 characters.")

- After adding three protected animals, setting "Possession of Animal" to "Yes", and submitting the order, the section will look like this when viewing the order:

Protected Animal(s)

Delete	PAN	Name	Type	Breed	Color
Delete	1	TESTPA1	D	BEAGLE	WHITE
Delete	2	TESTPA2	C	RAGDOLL	WHITE AND BROWN
Delete	3	TESTPA3	D	SHEPHERD	BROWN

Add Animal

Possession of Animal

The protected person is given possession /care of the animals and the pets are protected under this order.

Modify Protected Animal

- Click one of the link(s) under "Name" column:

Protected Animal(s)

Delete	PAN	Name	Type	Breed	Color
Delete	1	TESTPA1	D	BEAGLE	WHITE
Delete	2	TESTPA2	C	RAGDOLL	WHITE AND BROWN
Delete	3	TESTPA3	D	SHEPHERD	BROWN

Add Animal

Possession of Animal

The protected person is given possession /care of the animals and the pets are protected under this order.

- 2) On “Modify Protected Animal” pop-up window, modify the protected animal information as needed, and click “Save Protected Animal” button to save the information:

CCPOR: Modify Protected Animal - Internet Explorer

Modify Protected Animal

Protected Animal Information

Name: Breed: Color:

Type:

- 3) The protected animal information has been modified:

Protected Animal(s)

Delete	PAN	Name	Type	Breed	Color
<input type="button" value="Delete"/>	1	TESTPA1	D	BEAGLE	WHITE
<input type="button" value="Delete"/>	2	TESTPA2MODIFY	C	RAGDOLL-MODIFY	WHITE AND BROWN
<input type="button" value="Delete"/>	3	TESTPA3	D	SHEPHERD	BROWN

Possession of Animal:

The protected person is given possession /care of the animals and the pets are protected under this order.

Delete Protected Animal

- 1) Click “Delete” button to delete a protected animal record:

Protected Animal(s)

Delete	PAN	Name	Type	Breed	Color
<input type="button" value="Delete"/>	1	TESTPA1	D	BEAGLE	WHITE
<input type="button" value="Delete"/>	2	TESTPA2MODIFY	C	RAGDOLL-MODIFY	WHITE AND BROWN
<input type="button" value="Delete"/>	3	TESTPA3	D	SHEPHERD	BROWN

Possession of Animal:

- 2) The record is marked to be deleted:

Protected Animal(s)

Delete	PAN	Name	Type	Breed	Color
<input type="button" value="Delete"/>	1	TESTPA1	D	BEAGLE	WHITE
<input type="button" value="Delete"/>	2	TESTPA2MODIFY	C	RAGDOLL-MODIFY	WHITE AND BROWN
<input type="button" value="Delete"/>	3	TESTPA3	D	SHEPHERD	BROWN

Possession of Animal:

- 3) Submit the order, view the order again, that protected animal record has been deleted and it is not in the list anymore:

Protected Animal(s)					
Delete	PAN	Name	Type	Breed	Color
Delete	1	TESTPA2MODIFY	C	RAGDOLL-MODIFY	WHITE AND BROWN
Delete	2	TESTPA3	D	SHEPHERD	BROWN

[Add Animal](#)

Possession of Animal

Special Note: When there are multiple protected animals (PAs), deleting one of the PAs may receive an error message from CARPOS, this is because of a defect in DOJ CARPOS program where CARPOS team is aware of the issue and will fix it.

2. CCPOR - Display error message when the Serve Date and/or Serve Time within the Proof of Service is prior to the Issue Date.

On "Proof of Service" tab, the following validations are added:

- Serve Date cannot be before Issue Date. If the Serve Date is before the Issue Date, an error message will be displayed;
- Serve Time cannot be after today's current time. When the Serve Date is today's Date, if the Serve Time is after today's current time, an error message will be displayed.

Before the change, there were no validations; if Serve Date was before Issue Date, or if Serve Time was after today's current time when Serve Date was today, CCPOR didn't issue an error message, but CARPOS would reject the submission.

Before The Change:

If the Issue Date was 08/16/2016 and the Serve Date was 07/01/2016 (for example), or if Serve Time was after today's current time when the Serve Date was today:

[Core Information](#)
[Order Details](#)
[Restrained Person Information](#)
[Protected Person Information](#)
[Proof of Service](#)
[Other Information](#)

Case Information

Order Form
Court ID
Order Status **ACTIVE**

Case Number
Issue Date
Expire Date
☐ never expires

[Core Information](#)
[Order Details](#)
[Restrained Person Information](#)
[Protected Person Information](#)
[Proof of Service](#)
[Other Information](#)

Service Person

Last Name
First Name
Agent ID

Private Person? ☒ Yes ☐ No
Agency Name

Service Information

Serve Date
Serve Time
Agency Case Number

No error message was displayed when switching tabs or clicking "Save as Draft", "Submit Order" buttons:

Core Information Order Details Restrained Person Information **Protected Person Information** Proof of Service Other Information

Basic Information

Last Name First Name Middle Name

Sex Suffix

Date of Birth Race

After The Change:

For each situation as described above, an error message will be displayed when switching tabs or clicking "Save as Draft", "Submit Order" buttons:

• Serve Date cannot be before Issue Date.

Core Information Order Details Restrained Person Information **Protected Person Information** Proof of Service Other Information

Service Person

Last Name First Name Agent ID

Private Person? ☒ Yes ☐ No Agency Name Agency ID

• Serve Time cannot be after today's current time.

Core Information Order Details Restrained Person Information **Protected Person Information** Proof of Service Other Information

Service Person

Last Name First Name Agent ID

Private Person? ☒ Yes ☐ No Agency Name Agency ID

3. Allow two vehicle colors to be entered in CCPOR Vehicle Color field.

On "Restrained Person Information" tab → "Vehicle Information", in Vehicle Color field, two vehicle colors can be entered now. Before the change, only one color could be entered in Vehicle Color field.

Before The Change:

If entering two vehicle colors, for example, "RED/BRO":

Vehicle Information

Make Model Year

Color Style

VIN State of Issue

License Plate Plate Type Plate Year

An error message would be displayed when switching tabs or clicking "Save as Draft", "Submit Order" buttons:

• Color cannot be greater than 3 characters.

Core Information Order Details Restrained Person Information **Protected Person Information** Proof of Service Other Information

Basic Information

Last Name First Name Middle Name

After The Change:

Two vehicle colors can be entered now:

Vehicle Information			
Make	BMW	Model	318
Color	RED/BRO	Style	2D
VIN	VIN998877	State of Issue	CA - California
License Plate	LP999888	Plate Type	OR
		Year	2012
		Plate Year	2016

And no error message will be displayed when switching to other tabs:

Core Information	Order Details	Restrained Person Information	Protected Person Information	Proof of Service	Other Information
Case Information					
Order Form	CH-110 TCH	Court ID	43100	Order Status	ACTIVE
Case Number	NEWSTAGE01-A	Issue Date	10/13/2016	Expire Date	10/31/2017
		(mm/dd/yyyy)		(mm/dd/yyyy)	<input type="checkbox"/> never expires

New validation rule on Vehicle Color field if the data format is not correct:

- Color must be 3 or 7 alphabetic characters, allowed special character is a slash (/), e.g. BLK or BLK/RED.

Core Information	Order Details	Restrained Person Information	Protected Person Information	Proof of Service	Other Information
Basic Information					
Last Name	RPILNAA	First Name	RPILNAA	Middle Name	M N TT

4. CCPOR - ability to update the order type without having to use the cancel-and-clone method.

Before the change, the "Order Form" field (on "Core Information" tab) was not modifiable when modifying an order, so if the order form/order type needed to be changed, the user had to cancel the order, clone the order, and then make the necessary order form/order type change. Users have been able to modify the order type directly in CA DOJ CARPOS (CLETS).

After the change, the "Order Form" field is modifiable when modifying an order, so users can directly modify Order Form/Order Type in CCPOR now. In the meantime, users still have the option to use the cancel-and-clone method to update the order type if they want to keep an exact copy of the original order.

Here "Order Form" refers to Judicial Council forms, such as CH-125, CR-161, etc.; "Order Type" refers to DOJ order types (TYP), such as TCH, CPO, etc. **For each DOJ order type, there is/are one or multiple corresponding Judicial Council form(s).**

Before The Change:

When modifying an order, "Order Form" field was not editable (read only) on "Core Information" tab:

Modify Protective Order

Core Information | Order Details | Restrained Person Information | Protected Person Information | Proof of Service | Other Information

Case Information

Order Form: DV-730 OAH (dropdown, not editable) →

Court ID: 43100

Order Status: ACTIVE

Case Number: NEWTEST001

Issue Date: 11/01/2016

Expire Date: 11/30/2017

Agency: CA0430000-Santa Clara County

Order Type: OAH

☐ Do not submit to DOJ

After The Change:

"Order Form" field is editable on "Core Information" tab now:

Modify Protective Order

Core Information | Order Details | Restrained Person Information | Protected Person Information | Proof of Service | Other Information

Case Information

Order Form: DV-730 OAH (dropdown, editable) →

Court ID: 43100

Order Status: ACTIVE

Case Number: NEWTEST001

Issue Date: 11/01/2016

Expire Date: 11/30/2017

Agency: CA0430000-Santa Clara County

Order Type: OAH

☐ Do not submit to DOJ

User can change order form/order type by selecting a different order form from the drop-down list:

Choose:

- CH-110 TCH
- CH-116 TCH
- CH-120_OLD TCH
- CH-125 TCH
- CH-130 CHO
- CH-140 CHO
- CH-730 CHO
- CR-160 CPO
- CR-161 CPO
- CR-162 OCP
- DV-109 TRO
- DV-110 TRO
- DV-116 TRO
- DV-125 TRO
- DV-130 OAH
- DV-170 ODV
- DV-600 OOS
- DV-710 OAH
- DV-730 OAH
- EA-110 TEA
- EA-116 TEA
- EA-120_OLD TEA
- EA-125 TEA
- EA-130 EAR
- EPO-001 EPO
- EPO-002 EGV
- GV-110 TGV
- GV-116 TGV
- GV-130 OGV

Core Information | Order Details | Restrained Person Information | Protected Person Information | Proof of Service | Other Information

Case Information

Order Form: CR-162 OCP (dropdown menu open) →

Court ID: 43100

Order Status: ACTIVE

Case Number: NEWTEST001

Issue Date: 11/01/2016

Expire Date: 11/30/2017

Agency: CA0430000-Santa Clara County

Order Type: OAH

☐ Do not submit to DOJ

Restrained Person Information

Last Name: WERTER

First Name: WERTER

Middle Name:

Suffix:

Year of Birth:

Protected Person Information

Last Name: LEYTYUI

First Name: LEYTYUI

Middle Name:

In CCPOR, changing "Order Form" may change Order Type or may not change Order Type, so there are two scenarios:

- I) "Order Form" is changed, but Order Type stays the same; for example, changing CR-160 to CR-161, the Order Type is still CPO since CPO is the order type for both CR-160 and CR-161;
- II) "Order Form" is changed, and Order Type is changed too; for example, changing DV-110 to DV-130, the Order Type is changed from TRO to OAH.

Scenario I) is simply changing the Order Form only (on CCPOR side), it does not involve changing DOJ Order Type, therefore, when DOJ CARPOS receives the modified order, the Order Type will be considered **unchanged**.

In Scenario II), Order Type is changed as a result of changing Order Form, **so this scenario involves changing DOJ Order Type, where a number of DOJ CARPOS business rules related to modifying Order Type (TYP) apply**; besides DOJ CARPOS rules, additional CCPOR rules apply too when modifying Order Type in CCPOR. **Scenario II) is our focus here**, and it is elaborated in detail in the following section.

Modify Order Type (Key Information, Business Rules and Scenarios)

This section gathers all the key information you would need to know about modifying Order Type in CCPOR.

Business Rules from CARPOS Manual: (Important!)

“

MODIFYING THE ORDER TYPE (TYP) FIELD

When modifying the order type (TYP) field from one restraining/protective order type to another, the CARPOS will programmatically delete proof of service information from the record. The fields that will programmatically delete are: Served By (SRB), Served Date (SEV), Time (TIM), Agency ID/Badge Number (AGI), Agency Name (AGN), Serving Agency Case Number (SAC), and Proof of Service Miscellaneous (PSM).

NOTE: If Restrained Person Present in Court (PRS/Y) no additional Proof of Service is required.

MODIFYING THE ORDER TYPE (TYP) ACKNOWLEDGMENT

When a Modify Transaction is accepted by the CARPOS, the computer will send an Update Acknowledgment to the agency terminal. The Proof of Service fields that were programmatically deleted will return along with whatever data fields were modified. Check the acknowledgment to ensure that the modification was correct.

NOTIFYING THE PROOF OF SERVICE AGENCY WHEN RECORD TYPE IS MODIFIED

If Proof of Service was added (SRO transaction) by an agency other than the original entering agency of the record, a message will be sent to the agency that entered the Proof of Service advising that agency their Proof of Service information has been deleted, when the record type (TYP) is modified.

For example, LAPD enters an unserved restraining/protective order record into the CARPOS. Santa Barbara PD places Proof of Service on LAPD's record. If LAPD modifies the type of restraining/protective order in their record, Santa Barbara PD will programmatically be notified of the deletion of their Proof of Service from LAPD's record.

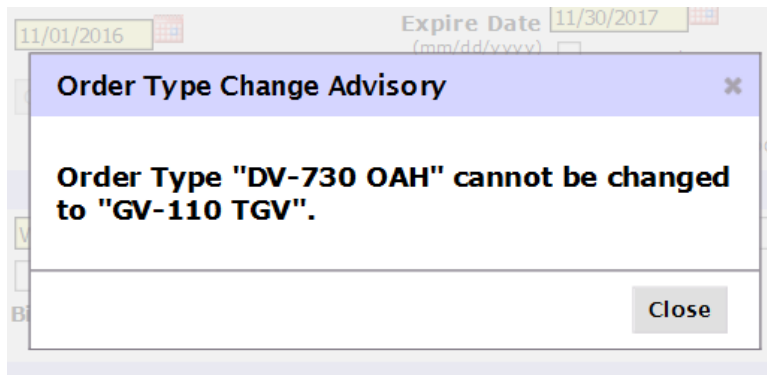
”

Additional CCPOR Rules:

- I) A temporary restraining order or a regular restraining order (i.e. non-GVRO) cannot be changed to a GVRO (Gun Violence Restraining Order) order;
- II) A GVRO order cannot be changed to a temporary restraining order or a regular restraining order;
- III) An order with order type "OTHER" cannot be changed to any order type including non-GVRO and GVRO, and vice versa;
- IV) If Order Type change is confirmed, the existing/old Proof of Service (POS) information will be deleted in CCPOR, and the old POS information cannot be restored after the modification was submitted;
- V) If Order Type change is confirmed, "Present in Court" (PRS) field will be reset to no value selected, so a new value needs to be selected for the new Order Type;

Major Scenarios When Modifying Order Type in CCPOR:

- 1) If trying to change a non-GVRO to GVRO, or vice versa; or trying to change "OTHER" to a different order type, or vice versa, the following Advisory is displayed:



After closing the dialog window, the change is reverted back to the original order type.

- 2) If changing a temporary restraining order to a regular restraining order, or changing a temporary GVRO to a GVRO after hearing, or doing any allowable Order Type changes, the following Advisory is displayed:

Order Type Change Advisory - Important

Are you sure you want to change Order Type from "CH-110 TCH" to "CH-730 CHO" ?

If Yes, then the following data will be deleted or reset for new Order Type in CCPOR:

- Proof of Service
- Present in Court

So it is **VERY IMPORTANT** that you keep a copy of the existing Proof of Service information as needed.

Yes, Modify Order Type

Cancel

Click "Yes, Modify Order Type" button to confirm the Order Type change;
Click "Cancel" button to cancel the change, the change will be reverted back to the original order type.

- After Order Type change is confirmed, "Order Form" field and "Order Type" field are updated with the new Order Form and Order Type values respectively:

Modify Protective Order

Core Information	Order Details	Restrained Person Information	Protected Person Information
------------------	---------------	-------------------------------	------------------------------

Case Information

Order Form

CH-730 CHO

Court ID

43100

Case Number

TESTCCPOR190-A

Issue Date

04/02/2016

(mm/dd/yyyy)

Agency

CA0430000-Santa Clara County

Order Type

CHO

Screen shot before the Order Type change:

Modify Protective Order

Core Information	Order Details	Restrained Person Information	Protected Person Information
------------------	---------------	-------------------------------	------------------------------

Case Information

Order Form

CH-110 TCH

Court ID

43100

Case Number

TESTCCPOR190-A

Issue Date

04/02/2016

(mm/dd/yyyy)

Agency

CA0430000-Santa Clara County

Order Type

TCH

- 4) After Order Type change is confirmed, the existing/old POS information will be deleted in CCPOR, the data fields on POS tab are cleared, and all POS data fields become non-editable at this point. (If the new POS information is available, it needs to be entered through a separate transaction.)

Modify Protective Order

- 5) After Order Type change is confirmed, “Present in Court” (PRS) field will be reset to no value selected, so a new value needs to be selected for the new Order Type:

Present in Court Choose: ▼

- 6) **The original order type of a restraining order is ALWAYS used as the reference (base value) to compare to when changing Order Type.**
- Before submitting the modified restraining order to DOJ (or saving it in CCPOR), it can happen that a user changes Order Type multiple times, **every time the original order type will be used to compare to, instead of the previously changed/confirmed order type value;**
 - At any point of time, if “Cancel” button or “Close” button on “Order Type Change Advisory” dialog window is clicked, **“Order Form” value will be always reverted back to the original order type;**

For example, after Order Type change is confirmed but the modified record has not been submitted, the user is trying to change the order type again for the second time, if “Cancel” button is clicked at the second time, “Order Form” value will be reverted back to the original order type, but not the changed order type which was confirmed at the first time. The same holds true for the third time, the fourth time, and so on and so forth.

- 7) Changing the order form/order type “Elder or Dependent Adult Abuse - Solely or not Solely Financial” (EA form) to another EA form.

In CARPOS Manual, 4 order types – TEA, TEF, EAR, EAF are defined for Elder or Dependent Adult Abuse Protection:

“

Elder or Dependent Adult Abuse - Solely or not Solely Financial

If the order is:

Temporary: Form EA-110 / Type Code TEA / Firearms Provision=B
(Cannot purchase or receive and must surrender all firearms)

Temporary *and* Solely Financial:

Form EA-110 / Type Code TEF / Firearms Provision=N
(No firearm restriction)

Order After Hearing:

Form EA-130 / Type Code EAR / Firearms Provision=B
(Cannot purchase or receive and must surrender all firearms)

Order After Hearing *and* Solely Financial:

Form EA-130 / Type Code EAF / Firearms Provision=N
(No firearm restriction) ”

- 7.1) Changing “EA-110” to “EA-130”:

- a) Select “EA-130 EAR” from “Order Form” drop-down list:

Modify Protective Order

b) The Advisory dialog window is displayed:

Order Type Change Advisory - Important

Are you sure you want to change Order Type from "EA-110 TEA" to "EA-130 EAR" ?

If Yes, then the following data will be deleted or reset for new Order Type in CCPOR:

- **Proof of Service**
- **Present in Court**

So it is VERY IMPORTANT that you keep a copy of the existing Proof of Service information as needed.

Yes, Modify Order TypeCancel

c) Click "Yes, Modify Order Type" button to confirm the Order Type change, and "Order Form" and "Order Type" fields are updated with the new values:

Modify Protective Order

Core InformationOrder DetailsRestrained Person InformationProtected Person Information

Case Information

Order FormEA-130 EAR
☐ Solely Financial?

Court ID43100

Case NumberNEWTEST002

Issue Date03/01/2017

Order Type EAR

AgencyCA0430000-Santa Clara County

d) If it's solely financial, check "Solely Financial?" checkbox, the "Order Type" will be updated from EAR to EAF:

Modify Protective Order

Core InformationOrder DetailsRestrained Person InformationProtected Person Information

Case Information

Order FormEA-130 EAR
☒ Solely Financial?

Court ID43100

Case NumberNEWTEST002

Issue Date03/01/2017

Order Type EAF

AgencyCA0430000-Santa Clara County

- e) By checking and unchecking “Solely Financial?” checkbox, a user can change the “Order Type” from EAR to EAF or from EAF to EAR back and forth.
- f) Switching tab from “Core Information” to “Order Details”, “Restrained Person Information”, or other tabs, and then switching back to “Core Information” tab, the new Order Type information is kept properly:

Modify Protective Order



Modify Protective Order

Core Information | **Order Details** | Restrained Person Information | Protected Person Information


Case Information

Order Form: EA-130 EAR
Solely Financial: ☐

Case Number: NEWTEST002
Present in Court: Choose:

Court ID: 43100
Issue Date (mm/dd/yyyy): 03/01/2017
Sealed: No

Modify Protective Order



Modify Protective Order

Core Information | **Order Details** | Restrained Person Information | Protected Person Information

Case Information

Order Form: EA-130 EAR
☒ Solely Financial?

Case Number: NEWTEST002
Order Type: EAF

Court ID: 43100
Issue Date (mm/dd/yyyy): 03/01/2017
Agency: CA0430000-Santa Clara County

- 7.2) Changing “not Solely Financial” (TEA, EAR) to “Solely Financial” (TEF, EAF) or “Solely Financial” to “not Solely Financial” ONLY.

In a special case, there is no change on “Order Form” data field, but a user ONLY needs to change the order type from “not Solely Financial” (TEA, EAR) to “Solely Financial” (TEF, EAF) or from “Solely Financial” to “not Solely Financial”, where this change can be done by checking or unchecking “Solely Financial?” checkbox.

- a) For example, to ONLY change the order type from TEA - “not Solely Financial” to TEF - “Solely Financial” (or vice versa), a user clicks “Solely Financial?” checkbox to check the checkbox (or uncheck the checkbox):

Modify Protective Order

Core Information	Order Details	Restrained Person Information	Protected Person Information
Case Information			
Order Form EA-110 TEA <input type="checkbox"/> Solely Financial?		Court ID 43100	
Case Number NEWTST002-T		Issue Date 03/02/2017	
Order Type TEA		Agency CA0430000-Santa Clara County	

- b) The following Advisory dialog window is displayed **only if there is no any Order Type change has been confirmed before checking the checkbox**:

Order Type Change Advisory - Important

Are you sure you want to change Order Type from "Not Solely Financial" to "Solely Financial" ?

If Yes, then the following data will be deleted or reset for new Order Type in CCPOR:

- Proof of Service
- Present in Court

So it is VERY IMPORTANT that you keep a copy of the existing Proof of Service information as needed.

Yes, Modify Order Type Cancel

- c) Click “Yes, Modify Order Type” button to confirm the Order Type change, and “Order Type” field is updated with the new value:

Modify Protective Order

Core Information	Order Details	Restrained Person Information	Protected Person Information
Case Information			
Order Form	EA-110 TEA <input checked="" type="checkbox"/> Solely Financial?	Court ID	43100
Case Number	NEWTST002-T	Issue Date (mm/dd/yyyy)	03/02/2017
Order Type	TEF	Agency	CA0430000-Santa Clara County

Note: After this change and before submitting the modified order, if the checkbox is unchecked or checked again, the order type will be changed from TEF to TEA or from TEA to TEF, but “Order Type Change Advisory - Important” dialog window will NOT be displayed again to ask the user to confirm the change.

This design decision was made based on the careful analysis on the existing CCPOR implementation. The business logic associated with “Order Form” field is complicated, therefore **it was decided to display the Advisory dialog window only once (when applicable) during an order modification transaction for case 7.2) to make the user interface more friendly and less confusing.**

- 8) Submitting the modified Order Type to DOJ; after the modified Order Type is accepted by DOJ CARPOS, CARPOS will send the response back to CCPOR; in addition, **if Proof of Service (POS) was added by an agency other than the original entering agency of the record, CARPOS will also send the notice of deletion for POS to the mnemonic of that agency (entering agency of POS) - since the mnemonic is not CCPOR’s mnemonic, the notice will not be available in CCPOR.**

Please refer to “MODIFYING THE ORDER TYPE (TYP) ACKNOWLEDGMENT” and “NOTIFYING THE PROOF OF SERVICE AGENCY WHEN RECORD TYPE IS MODIFIED” business rules in the section of “Business Rules from CARPOS Manual” in this document.

Important Note: In the case that the CARPOS programmatically deletes POS, the notice of deletion for POS will be sent to the mnemonic of entering agency of POS, therefore, the agency needs to review the notice using their mnemonic device – which is usually a drop printer.

5. For file name validation, update validation message to clearly say “File name must have '.pdf' at the end”.

When using “Rename” button to either change a Quick Attach filename or an Attachment filename, if the filename does not pass the validation, the error message will be displayed. Before the change, the validation message didn't clearly state that the filename must have the extension '.pdf'. After the change, the validation message clearly says “File name must have '.pdf' at the end”.

Before The Change:

When modifying a filename, if the filename does not pass the validation, the validation message didn't clearly state that the filename must have '.pdf'.

Modify Quick Attach File Name:

CCPOR: Modify Quick Attach File Name - Internet Explorer

Modify Quick Attach File Name

Document Information

- File Name must be in Alphanumeric form. Allowed special characters are space, hyphen (-), underscore (_), and parentheses. File format must be PDF. ←

Case Number TESTCCPOR170
Order Form CR-160
File Name TESTCCPOR170_CR-160_20160219074629

Cancel Save

Modify Attachment File Name:

CCPOR: Modify Attachment File Name - Internet Explorer

Modify Attachment File Name

- File Name must be in Alphanumeric form. Allowed special characters are space, hyphen (-), underscore (_), and parentheses. File format must be PDF. ←

Document Information

Case Number ETENEW508-A
Order Form DV-110
File Name ETENEW508-A_DV-110_20160203142811D

Cancel Save

After The Change:

The validation message clearly says "File name must have '.pdf' at the end":

Modify Quick Attach File Name:

CCPOR: Modify Quick Attach File Name - Internet Explorer

Modify Quick Attach File Name

Document Information

- File Name must be in Alphanumeric form. Allowed special characters are space, hyphen (-), underscore (_), and parentheses. File format must be PDF, and file name must have ".pdf" or ".PDF" at the end. ←

Case Number TESTCCPOR170
Order Form CR-160
File Name TESTCCPOR170_CR-160_20160219074629 x

Cancel Save

Modify Attachment File Name:

CCPOR: Modify Attachment File Name - Internet Explorer

Modify Attachment File Name

- File Name must be in Alphanumeric form. Allowed special characters are space, hyphen (-), underscore (_), and parentheses. File format must be PDF, and file name must have ".pdf" or ".PDF" at the end. ←

Document Information

Case Number ETENEW508-A
Order Form DV-110
File Name ETENEW508-A_DV-110_20160203142811

Cancel Save

6. CCPOR - expand filename length (expand to 150 chars instead of 100 chars).

The data field length of filename is expanded to 150 chars, so the maximum filename length is 150 chars now. Before the change, the maximum filename length was 100 chars.

After The Change:

Modify Quick Attach File Name:

CCPOR: Modify Quick Attach File Name - Internet Explorer

Modify Quick Attach File Name

Document Information

Case Number TESTCCPOR170
Order Form CR-160
File Name TESTCCPOR170_CR-160_20160219074629.pdf

Maximum length is 150 chars instead of 100 chars now

Cancel Save

Modify Attachment File Name:

CCPOR: Modify Attachment File Name - Internet Explorer

Modify Attachment File Name

Document Information

Case Number ETENEW508-A
Order Form DV-110
File Name ETENEW508-A_DV-110_20160203142811.PDF

Maximum length is 150 chars instead of 100 chars now

Cancel Save

7. User request to modify Proof of Service - Add fields from Tab 2 for display (Display the "Present in court" and "Issue Date" from Tab 2 on Tab 5, where those two fields are read-only).

Before the change, on "Proof of Service" (POS) tab, there were no information on "Present in court" and "Issue Date", if a user wanted to know that information while entering POS data, the user needed to switch to "Order Details" tab (which is Tab 2) to check the information. After the change, "Present in court" and "Issue Date" information is displayed on "Proof of Service" tab.

Before The Change:

"Present in court" and "Issue Date" information from "Order Details" tab was not displayed on "Proof of Service" tab:

The screenshot shows the 'Order Details' tab selected. The 'Case Information' section contains the following fields: Order Form (DV-130 OAH), Court ID (43100), Order Status (ACTIVE), Case Number (ETENEW508-A), Issue Date (01/12/2017), Expire Date (12/31/2017), Present in Court (No), Sealed (No), and Confidential (No). Red arrows point to the 'Issue Date' and 'Present in Court' fields. The 'Proof of Service' tab is visible but not selected.

After The Change:

"Present in court" and "Issue Date" information is displayed on "Proof of Service" tab:

The screenshot shows the 'Proof of Service' tab selected. The 'Service Person' section contains: Last Name, First Name, Agent ID, Private Person? (Yes/No), and Agency Name. The 'Service Information' section contains: Serve Date, Serve Time (24 hh:mm), and Agency Case Number. A red box highlights the 'Issue Date' (01/12/2017) and 'Present in Court' (No) fields, which are now displayed on this tab. The 'Order Details' tab is visible but not selected.

8. When modifying Additional Protected Person, the request message sent to DOJ CARPOS was not formatted correctly.

It was found that when modifying Additional Protected Person(s), if no value was selected for “Relationship” field, the Additional Protected Person(s) info in the request message string sent to DOJ CARPOS was not formatted correctly, due to that issue, CARPOS would reject the submission and **respond with the error message like “Relationship is not valid data”**.

Since “Relationship” field is an optional field, it should work even if no value is selected or entered, so there should not be any error. After the change, the issue in the data exchange process is fixed, if no value is selected for “Relationship” field, users should not receive the error message from CARPOS.

Before The Change:

When modifying Additional Protected Person(s), if no value was selected for “Relationship” field:

CCPOR: Modify Additional Protected Person - Internet Explorer

Modify Additional Protected Person

Protected Person Information

Last Name: First Name: Middle Name:

Sex: Race: Suffix:

Date of Birth (mm/dd/yyyy): Relationship: Household Member:

Additional Protected Person(s)

Delete	APN	Name	DOB	Sex	Race	Relationship	Household
<input type="button" value="Delete"/>	1	APPLNAA, APPFNAA	03/07/1980	M	P		N
<input type="button" value="Delete"/>	2	APPLNBB, APPFNBB	11/29/1997	M	U		Y

The user would receive CARPOS error message:

Case Number	Form	Issue Date	Expire Date	Restrained/ Respondent	Restrained/ Respondent DOB	Status	Request Date	Message
ETETEST100-M-1	DV-130	12/02/2016	12/29/2017	CVVBCVB, UOIUYUO	1990	Active	2017-06-15 10:47:22.165	ERROR

After The Change:

There will be no CARPOS error message if no value was selected for “Relationship” field:

Case Number	Form	Issue Date	Expire Date	Restrained/ Respondent	Restrained/ Respondent DOB	Status	Request Date	Message
ETETEST100-M-1	DV-130	12/02/2016	12/29/2017	CVVBCVB, UOIUYUO	1990	Active	2017-09-07 16:53:38.04	RESPONSE RECEIVED

9. New message key MGVO created by DOJ CARPOS for modifying Gun Violence Restraining Order (GVRO).

DOJ CARPOS introduced a new message key MGVO for modifying Gun Violence Restraining Order (GVRO), because of the new message key, the GVRO-related code in CCPOR data exchange programs needed to be changed so that "Modify GVRO" transactions would use MGVO message key and the corresponding process instead of MRO key.

All code change is in CCPOR ISB services, which are doing data exchange with DOJ CARPOS, so the change is transparent to the users, i.e. the users will not notice any difference from the front end when modifying GVRO – everything should work in the same way as it did before the change.

III. Questions or Feedback on This Release?

The enhancements have been implemented based on the users' requests. Your thoughts and feedback on the enhancements are always welcome. Please feel free to contact JCC CCPOR Support via email: JCCCCPORSupport@jud.ca.gov if you have any questions or would like to share your feedback with us. Thanks.